

Dutch law and the Logistics Services Conditions (LSC 2014) including the arbitration clause taken up therein (art. 14) apply to all our agreements and activities. As per art. 2 thereof to transport, the General Transport Conditions (AVC 2002) apply. As per art. 2 thereof to freight forwarding ('expeditie' within the meaning of art. 8:60 Dutch Civil Code) and to customs and tax services, the Dutch Forwarding Conditions (DFC 2018) apply. To view the LSC 2014, the AVC 2002 and the DFC 2018 click [here](#). Two amendments apply: (i) art. 23 of DFC 2018 and art. 29 (1) AVC 2002 is replaced by art. 14 of LSC 2014 (arbitration clause); (ii) in the aforementioned art. 14 the word "TAMARA" is replaced by "UNUM" (in view of a 2018 name change of the relevant arbitration institute). We explicitly reject any and all general conditions of our contractual counterparts, unless we explicitly agree in writing the applicability of such general conditions.